

# CUSTOMER SERVICE UTILITY BILLING AVERAGE BILLING REQUEST FORM

Terrebonne Parish Consolidated Government



**What is average billing?** The Terrebonne Parish Utilities Department average billing program is a payment plan based on your previous billing history. It is designed to allow customers to pay less during high-usage months (summer and winter) by paying extra during low-usage months (spring and fall), thus having more consistent billing year-round.

**Will average billing save me money?** Average billing **will not** save you money, nor will it cost you more. You will pay an **average** amount over a seasonal billing period that will fluctuate minimally based on your previous 12-month billing history. You must acknowledge the **accumulated difference (charge/credit)** amount noted on your bill, which is directly applied to your next bill upon cancellation.

**Who is eligible?** The average billing program is open to **residential customers only** with an established billing record of twelve (12) months during which **no default** payments (payments made after the cut-off date) have occurred.

**When can I apply?** You can apply at any time. This form must be signed by the account holder.

**How do I cancel?** You can cancel via written notification at any time. Upon cancellation, any accumulated difference (charge/credit) will be applied to the following month's bill. That amount reflects each month on your bill.

## Section 1. CUSTOMER DETAILS

|                               |             |              |            |
|-------------------------------|-------------|--------------|------------|
| Name                          |             |              |            |
| Service Address <i>Street</i> | <i>City</i> | <i>State</i> | <i>Zip</i> |
| Home Phone                    | Work Phone  |              |            |
| Place of Employment           | Spouse Name |              |            |

## Section 2. SIGNATURE

|   |      |
|---|------|
| I hereby request Terrebonne Parish Utilities to bill me in accordance with the Terrebonne Parish Code for average billing (Sec. 26-9 Average Billing Plan). |      |
| Signature   | Date |