

# Office of the Parish President

#### TERREBONNE PARISH CONSOLIDATED GOVERNMENT P.O. BOX 6097 HOUMA, LOUISIANA 70361-6097



Text **TPCOVID** to **888777** for updates from TPCG.

# Terrebonne Parish Consolidated Government Coronavirus Weekly Update June 8, 2020 – June 14, 2020

(all new information is marked with an asterisk\* and bolded)

Beginning today, the Terrebonne Parish Consolidated Government will only publish a weekly coronavirus update. The following information will be published on a weekly basis:

Total Number of Coronavirus Cases in Terrebonne Parish: 801
Number of Coronavirus Cases During the Week of June 8<sup>th</sup> to June 14<sup>th</sup>: 57
Total Coronavirus Deaths Confirmed by the Terrebonne Coroner's Office: 58
Number of Coronavirus Deaths During the Week of June 8<sup>th</sup> to June 14<sup>th</sup>: 1
\*Presumed Recovered as of June 15, 2020: 491 persons

Daily case numbers and deaths will be available Terrebonne Alert, the Parish's Emergency and Community Notification System. To register for Terrebonne Alert, go to <a href="https://www.tohsep.com/terrebonnealert">www.tohsep.com/terrebonnealert</a>. After you register, select *Public Health Alerts*, to receive email or text messages regarding the coronavirus.

If you have already registered for Terrebonne Alert, go to <a href="www.tohsep.com/terrebonnealert">www.tohsep.com/terrebonnealert</a> and click on the "sign up" button, then select sign in on the top right of the webpage. Once you sign in, click edit in My Subscriptions, then the arrow next to "Community Information", then the arrow next to "Send me the following", then select "Public Health Alerts (COVID-19)", then click the Save button. You can also text "TPCOVID" to 888-777 from your mobile device to receive daily updates.

Number of deaths reported on this report does not match the Louisiana Department of Health coronavirus website due to the latency of data input by the Louisiana Department of Health.

A person is presumed recovered if it has been more than 21 days since he/she tested positive and he/she is not deceased. Presumed recovered counts will be updated weekly on Monday.

## **Houma-Terrebonne Airport Commission**

- Aircraft operations remain as published in FAA Form 5010 and per applicable NOTAMS.
- Beginning Monday, June 15<sup>th</sup>, HTAC office employees will resume regular in-office schedules and hours. On Fridays, the office will be closed for sanitizing and office staff will work remotely via telephone and email.

- The HTAC building (including its entrance waiting area) will remain closed to walk-in public. Lessees desiring to pay rent in person can deposit payments and correspondence in the outside drop box at the office
- HTAC private business meetings may take place with limited attendance by invited attendees only. Invited attendees will follow instructions that were coordinated at the time of their meeting invitation.
- HTAC Public meeting attendees will follow instructions as published in the meeting announcement. There will be a limited number of individuals allowed in the HTAC Meeting Room at one time and all persons entering the meeting room must wear a mask and abide by social distancing guidelines. The airport commission office waiting area will be closed for public meetings. Enter through the separate meeting room door and follow instructions of staff.

## Opening Up Terrebonne Parish – Phase II Guidelines for Individuals and Businesses

Effective at Midnight, June 5, 2020, Governor John Bel Edwards' formally declared Louisiana into Phase Two of its Roadmap to a Resilient Louisiana. On June 4, 2020, Gov. John Bel Edwards signed the order moving Louisiana to Phase Two of the White House plan for reopening, while cautioning members of the public and businesses to continue to take mitigation measures, like wearing masks when in public, to prevent the further spread of COVID-19 as more people will be interacting with each other. To view the Governor's order https://gov.louisiana.gov/assets/Proclamations/2020/74-JBE-2020-State-of-Emergency-COVID-19-Resilient-Louisiana-Phase-2.pdf

The State Fire Marshal's Office and the Louisiana Department of Health have issued guidance for churches and different types of businesses to help them enter Phase Two in a way that ensures they operate safely and at the maximum level allowed. Business owners and faith leaders can find information at OpenSafely.la.gov.

Those individuals who are at a higher risk of severe illness from COVID-19 should still stay home unless they are traveling outside of the home for an essential activity, like obtaining food, medicine or medical care.

The Governor's order follows the White House plan for Opening Up America Again. Major changes in Phase Two include allowing churches, places of worship and many more businesses to operate at 50 percent capacity with social distancing, masks for public-facing employees and increased sanitization. In addition, the state strongly recommends that businesses consider offering temperature checks before a person can enter and posting the symptoms of COVID-19 outside with a request that symptomatic individuals not enter.

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they operate safely and at the maximum level allowed. Business owners and faith leaders can find information at OpenSafely.la.gov.

The following businesses remain closed: carnivals, amusement parks, water parks, fairs, contact sports, children's indoor play centers, arcades, trampoline parks, theme parks, concert and music halls, and other similar businesses. Live entertainment is not permitted inside any building or indoor function.

However, any business that is directed to be closed in the Phase Two order may petition to reopen under a plan approved by the State Fire Marshal in consultation with LDH. The State Fire Marshal may approve this plan or offer guidance on how the business may reopen in Phase Three.

For a guide listing businesses that can be open at any given time, visit: gov.louisiana.gov/page/can-this-business-open.

## Terrebonne Parish Library Information:

Terrebonne Parish Library System will reopen to the public on Monday, June 8. Phase II hours are as follows:

Main, East Houma, and North Monday – Thursday: 9 a.m. – 7 p.m. Friday: 9 a.m. – 5 p.m. Saturday: 10 a.m. – 3 p.m.

**Bayou Branches** 

Monday – Thursday: 9 a.m. – 6 p.m.

During Phase II, libraries will open at limited capacity. Occupancy limits will be based on the square footage of the library facility. Patrons are allowed short visits of one hour, and masks are encouraged. All returned library items will be sanitized. Fines will continue to be waived until Phase III of the library's reopening.

Public computers will be available on a first come, first serve basis. Patrons may use the computer for up to one hour. WiFi will be available 24/7 in all library parking lots.

The first hour of opening is encouraged for senior citizens and those who are immunocompromised.

Curbside services will continue to be offered during this time. For more information, please call 985-876-5861.

## Good Earth Transit System (Bus Service)

The Good Earth Transit Bus System is currenlty operating their fixed route service on weekend/holiday schedule, 7 days a week until further notice. The City of Thibodaux began its

first route from NSU at 8:06AM and the last route will be at 4:06PM. A mask and sanitizing of hands are required in order to board the bus. The Good Earth Transit System will continue to operate the paratransit system in Terrebonne Parish for those individuals who have been issued Paratransit Identification Cards. Office hours will remain 8AM to 5PM. Please call 985-850-4616 if you have any questions.

## **Registrar of Voters Information**

The Terrebonne Parish Registrar of Voters has resumed normal business hours from 8AM to 4:30PM, Monday through Friday. Anyone entering the office should wear a mask and is expected to follow the social distancing guidelines. The public can contact the office by calling 985-873-6533 or via email at <a href="mailto:terrebonnerov@sos.la.gov">terrebonnerov@sos.la.gov</a>. Election and registration information can be found on sos.la.gov or <a href="mailto:geauxvote.com">geauxvote.com</a>.

## <u>Terrebonne Council on Aging (TCOA) Information</u>

The Terrebonne Council on Aging has resumed transportation services to and from medical appointments for elderly and disabled residents who are eligible under the guidelines of TCOA's Transportation Program.

To book a trip, clients must call TCOA's Transportation Department at (985) 868-7701. Request for transportation must be received no later than 12 Noon on the business day before the scheduled appointment.

TCOA drivers are not able to wait in line with any passengers. Passengers will be dropped off and picked up from the medical facility or doctor's office only.

Everyone boarding a TCOA vehicle is required to wear a mask.

To adhere to COVID-19 social distancing guidelines, there will be limited seating on all TCOA vehicles (maximum of 3 mobile and 1 wheelchair-bound passenger). Due to this restriction, passengers can expect a longer pick-up time.

Passengers are asked to report any cancellations to TCOA as soon as possible.

Economically needy and disadvantaged senior residents of Terrebonne Parish (60 and over), who are not currently receiving home-delivered meals, may call the Terrebonne Council on Aging to find out <u>if they qualify</u> to receive a meal. Please call the Council on Aging at 985-868-8411, then dial 0 for assistance. Because of a large number of calls, seniors may be asked to leave their name and phone number and a Council on Aging staff member will return their call as soon as possible.

The Terrebonne Council on Aging (TCOA) has implemented the following measures:

- All local senior centers and lunch centers have been closed until further notice.
- All home visits by TCOA have been cancelled.

- Senior citizens who receive home delivered meals will continue to receive home delivered
  meals and all senior citizens who utilized the senior centers and lunch centers for meals
  and are in need of meals will be added to the home delivery list to receive meals.
- All senior center and lunch center managers will conduct check-up calls to registered senior citizens every other day.
- All information and assistance requests will be conducted via telephone. If a senior citizen needs information or assistance, they should call the Council on Aging office at 985-868-8411.
- All assessments for senior citizens will be conducted by telephone.

## Parish Museums Open to the Public

The Terrebonne Parish Waterlife and Folklife museums are open to the public but limited to 50% occupancy and strict social distancing within the museum.

## Terrebonne Parish Clerk of Court Information

The Terrebonne Parish Clerk of Court's office is currenlty operating at full staff Monday thru Thursday from 8:30AM to 4:30PM and Friday from 8:30AM to 12:30PM. The public is allowed into the Clerk of Courts office up to 50% capacity of the office and you must wear a face mask or cloth face covering. For more information, please visit <a href="https://www.terrebonneclerk.org">www.terrebonneclerk.org</a>.

## Terrebonne Parish Assessor's Office

The Terrebonne Parish Assessor's Office hours are from 8:00AM to 4PM, Monday through Thursday. The office will be closed on Fridays. These hours will be in effect until further notice. The office is still closed to the public at this time.

#### Terrebonne Economic Development Authority

The Terrebonne Economic Development Authority hours are from 8AM to 4:30PM, Monday thru Thursday. The office is closed on Fridays. A centralized call system for business questions related to the coronavirus has been activated and may be reached by dialing 985-633-1887 between the hours of 8AM to 4:30PM. Businesses can email questions to <a href="mailto:bizresponse@tpeda.org">bizresponse@tpeda.org</a>. The office is still closed to the public at this time.

#### City Court of Houma

Per the Governor's Proclamation Number 75 JBE 2020 dated June 4, 2020 and the Louisiana Supreme Court's order dated June 5, 2020:

The Civil Department continues to be open for filing. However, per the Louisiana Supreme Court, evictions and summary judgments cannot be filed and processed or heard until at least Monday, June 15, 2020. Individuals should call the Civil Department at 873-6337 for further information and instructions.

The public is allowed in the courthouse. All individuals entering the courthouse must wear a mask and will have their temperatures checked and will be required to abide by the social distancing requirements, when possible.

While paying traffic tickets in-person is now available, people are still encouraged to go <a href="https://www.houmatix.com">www.houmatix.com</a> to see if they can pay their traffic ticket online.

Payments can also be made over the phone with a credit/debit card by calling the Misdemeanor/Traffic Department at 868-4361.

Phone payments for juvenile matters can be made to the Juvenile Department at 873-6338. Individuals on a payment plan who have questions can call the Court Compliance Department at 873-6332/6335.

# 32<sup>nd</sup> Judicial District Court System Information

All 32<sup>nd</sup> Judicial Courts are now in session.

If you are scheduled to appear in court, please wear a face mask or cloth face covering.

All civil and criminal jury trials are cancelled through Tuesday June 30, 2020. Jurors who have been notified to appear through June 30, 2020 are dismissed.

32<sup>nd</sup> Judicial District traffic tickets can be paid at the courthouse or online at tpda.org.

#### Terrebonne Parish Government Information

The Terrebonne Parish Government Tower continues to be closed to the public until further notice. The Government Tower's drive-thru lanes, located on Gabasse Street, are open for public use to drop off documents, applications, and utility payments Monday through Thursday from 8AM to 4:00PM. Government Tower, including the drive-thru lanes will be closed on Fridays, until further notice, to all Parish employees and the public. This will allow for the Government Tower to be disinfected on a weekly basis. The public is requested to utilize the utility drop box, located in the drive-thru area of the Gabasse Street parking lot, to drop off utility payments, documents, and applications on Fridays.

The Terrebonne Parish switchboard is operating with normal business hours, Monday through Thursday. The parish's answering service will receive calls on Fridays during the closure of the Government Tower and direct calls to the appropriate department. After-hours calls and weekend calls will continue to be answered by the parish's answering service.

All Terrebonne Parish Consolidated Government services will continue to be provided during this event.

Trade and building permits can be applied for by using the Gabasse Street parking garage, Lane #4. You can also apply online at <a href="tpcg.org/permits/apply">tpcg.org/permits/apply</a>.

Customers wishing to pay their utility bills should use the drive thru service, Monday thru Thursday, from 8AM to 4PM. Utility bills may also be paid online at <a href="https://www.mytpcg.org">www.mytpcg.org</a> or by telephone by calling 844-331-8341.

All Terrebonne Parish departments and facilities are limiting visitor access. Citizens are advised to use online services at tpcg.org or call the particular department you need to access. Citizens needing to make utility payments or drop off other items and documents are asked to use the drive-thru lanes on Gabasse Street parking lot. Before visiting any Terrebonne Parish Consolidated Government facility, please call to confirm visitation requirements.

- All Terrebonne Parish sponsored events have been cancelled that may exceed 10 people.
- All Terrebonne Parish Recreation (TPR) events have been postponed until further notice.
- The Live After 5 event scheduled for Downtown Houma have been postponed until further notice.

## Regional Military Museum

The Regional Military Museum in Houma is open for normal operations Monday thru Friday from 10AM to 4PM and Saturdays from 10AM to 2PM. Closed on Sundays.

## Terrebonne United Churches Food Bank Information

The Terrebonne Churches United Food Bank in Houma is open and distributing food to those in need. The food bank is open from 8:30AM to noon on Monday and Saturday and from 12:30PM to 4PM on Wednesday. Service to the homeless is provided on Thursdays from 8:30AM to noon. The TCU Food Bank office hours are from 8AM to 3PM, Monday through Friday. A photo ID and proof of residency is required to determine eligibility. Each family that qualifies will get enough fool to assist them for 3 weeks. For more information or assistance, please call the TCU Food Bank at 985-851-5523 or visit their website at <a href="tcufoodbank.org">tcufoodbank.org</a>. The TCU Food Bank is now a drive-by food pick up program.

The Terrebonne United Churches Food Bank is in need of volunteers to help with food distribution. If you are interested in helping, please call Mr. Lawrence Dehart at 985-851-5523.

#### Mental Health Services

The following mental health clinics and agencies are currently open and serving clients as needed:

- Terrebonne Mental Health 985-857-3615
- START Community Health Center 985-333-2020
- Teche Action Clinic 985-851-1717
- Beacon Behavioral Clinic 985-346-0436

Anyone needing mental health assistance can call the South Central Louisiana Human Health Services Crisis Assist Link Line (CALL) 24 hours a day to speak to a licensed social worker at 877-

500-9997. The Louisiana Department of Health has the "Keep Calm thru COVID" hotline open 24 hours a day and can be reached at 866-310-7977. All calls are confidential.

#### **Small Business Assistance**

The U. S. Small Business Administration has declared that all small businesses in Louisiana are eligible for COVID-19 business assistance. To get started immediately, visit <a href="SBA.gov/disaster">SBA.gov/disaster</a>. SBA offers a three-step process for disaster loans at <a href="disasterloan.sba.gov/ela/Documents/Three-Step Process-SBA Disaster Loans.pdf">SBA Disaster Loans.pdf</a>. The Louisiana Economic Development is also offering COVID-19 Business Resources at <a href="https://opportunitylouisiana.com/covid-19-assistance">opportunitylouisiana.com/covid-19-assistance</a>, an online guide to assistance available for impacted businesses. Look for updates to the guide at <a href="https://opportunityLouisiana.com">OpportunityLouisiana.com</a>.

## Terrebonne Parish School District Feeding Program

The Terrebonne Parish School District will continue to provide free "Grab and Go" lunches, Monday through Friday from 11AM to 1PM. All Pre-K to 12<sup>th</sup> grade students (public and private school students) and any student with disabilities up to age 22 can receive a meal. Students must be present to be served a meal. No student ID is required. Meals will continue through the summer until July 17<sup>th</sup>. No meals will be served on July 3<sup>rd</sup> in observance of the 4<sup>th</sup> of July holiday.

Meals can be picked up at the closest Terrebonne Parish School District high school located to your home. For schools where it is safe, students may walk up to the school to receive a meal. Students arriving by a vehicle should remain in their vehicle.

- Ellender Memorial High School Meal distribution will be in the front of the school main entrance.
- H.L. Bourgeois High School Meal distribution will be in the front parking lot/main entrance.
- South Terrebonne High School Meal distribution will be in the front of the school.
- Terrebonne High School Meal distribution will be in the bus circle. Enter on St. Charles Street.

## Terrebonne ARC

All Terrebonne ARC (TARC) businesses are now open at 50% capacity and regular business hours.

## Louisiana Workforce Commission Information

Residents needing information regarding unemployment compensation should contact the Louisiana Workforce Commission at 985-876-8990, 800-351-4378, 866-783-5567 or visit the local office at 807 Barrow Street (Town Hall Building) in Houma.

## Consolidated Waterworks District No. 1 – Terrebonne Parish Information:

The Consolidated Waterworks District No. 1 office lobby at 8814 Main Street will be closed to the general public. Drive-thru windows will be open normal hours, 8AM to 5PM Monday through Friday, for paying your water bill or conducting other business. You may contact the office at

985-879-2495 or via their website at <u>tpcw.org</u>. Please follow their <u>Facebook page</u> for up-to-date information.

### 2020 Census

Getting an accurate census count is essential for the parish. The census determines the allocation of representatives to serve in the legislative bodies of the U.S. House of Representatives, the Louisiana State Legislature, and within voting districts. Census information is also used to distribute more than \$675 billion in federal funds annually to support schools, hospitals, fire departments, road improvements, public works, and other social services.

To take the census, visit <a href="www.countdabayou.org">www.countdabayou.org</a> and click on "Take the Census" and you will be directed to the U.S. Census 2020 page to complete your census questionnaire that will only take approximately 10 minutes to complete.

For the most updated information regarding COVID-19, residents can do the following:

• Dial 211 and ask a question. • Text LACOVID to 898-211 • Visit LA211help.org.