



FEMA

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News Release

Louisiana Residents Affected by Hurricane Zeta Can Apply for Federal Disaster Assistance

BATON ROUGE, La. – Homeowners and renters who suffered damage from Hurricane Zeta in Jefferson, Lafourche, Orleans, Plaquemines, St. Bernard and Terrebonne parishes should register with FEMA and apply for federal disaster assistance as soon as possible. Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from the hurricane.

These parishes were designated eligible for FEMA’s Individual Assistance program under the Major Disaster Declaration signed by President Trump for damage and losses suffered from Hurricane Zeta between Oct. 26 and 29, 2020.

If you have not yet done so, contact your homeowners insurance company immediately to file your storm-damage claims and document the damage with photos. You do not have to wait until your insurance company makes a decision to take the next steps. The faster you file, the faster your recovery can begin. The deadline to register for assistance for Hurricane Zeta is March 15, 2021.

Register with FEMA by:

- Going online at disasterassistance.gov;
- Downloading the FEMA app; or
- Calling the helpline: 800-621-3362 or TTY 800-462-7585. The toll-free telephone lines operate from 7 a.m. to 10 p.m. seven days a week.

If you have previously applied for FEMA assistance for hurricanes Laura and Delta, you will have to register again for Hurricane Zeta assistance. If you registered in anticipation of the declaration of Hurricane Zeta, your registration will be processed.

You will need to have the following available when you register:

- A current phone number where you can be contacted;
- Your address at the time of the disaster and the address where you are now staying;
- Your Social Security number, if available; and
- If insured, the insurance policy number or your insurance agent and company.

Disaster assistance may provide temporary help and a place to stay while you build your own recovery plan. Although the federal government cannot make you whole, it may be able to help your recovery move forward by providing grants for basic repairs to make your home safe, accessible and secure. FEMA is unable to duplicate insurance payments. However, those without insurance, or those who may be underinsured, may still receive help after their insurance claims have been settled.

Disaster assistance may include grants for temporary housing and home repairs, low-cost disaster loans to cover uninsured property losses, and other programs to help individuals and businesses recover from the effects of the disaster.

U.S. Small Business Administration Disaster Loans are available for:

- Businesses of any size and nonprofits for up to \$2 million for property damage.
- For small businesses, small businesses engaged in aquaculture and most nonprofits: up to \$2 million for working capital needs even if they had no property damage, with a \$2 million maximum loan for any combination of property damage and working-capital needs.
- For homeowners: up to \$200,000 to repair or replace their primary residence.
- For homeowners and renters: up to \$40,000 to replace personal property, including vehicles.

Businesses and residents can apply online at www.sba.gov/funding-programs/disaster-assistance. For questions and assistance completing an application, call 800-659-2955 or email FOCWAssistance@sba.gov.

Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

The following parishes are approved by FEMA for Public Assistance:

- Jefferson, Lafourche, Orleans, Plaquemines, St. Bernard, and St. Charles Parishes for Public Assistance for debris removal.
- Acadia, Allen, Ascension, Assumption, Beauregard, Calcasieu, Cameron, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Jefferson, Jefferson Davis, Lafayette, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Landry, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Vermilion, Washington, West Baton Rouge, and West Feliciana Parishes for emergency protective measures, including direct federal assistance.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448 (TTY 800-462-7585). Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service. Multilingual operators are available (press 2 for Spanish).